

Connecticut State Police
T I P S
Topics in Public Safety

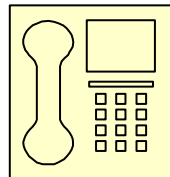
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The number to call in an Emergency

Police, fire or medical emergencies require immediate help. Do not hesitate to call 911 to protect life and property.

911 operators are trained professionals who will ask pertinent questions to get you the help needed in the shortest time possible. In emergency situations, minutes, even seconds, can make a crucial difference – that's why early intervention is critical. Call 911 *first*, then family and friends if necessary.

Call 911:

- For all emergencies that require police, fire or medical assistance to protect lives or property.
- To report a crime in progress.
- To report a fire.
- If someone is injured or suddenly becomes ill.
- To report a missing person, in particular a child or elderly person who may be in danger.



Do NOT call 911:

- To ask for phone numbers.
- To ask for traffic status.
- To report a power outage.
- To ask for directions.



When in doubt, *always* call 911. Specially trained 911 operators will determine whether or not the situation is an emergency and requires assistance. Remember to speak clearly and calmly and answer all questions posed by the operator. Tell the operator the nature of the emergency and its location. Teach children to call 911 only in an emergency.



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